



## National IRRV Conference — Telford

This years National IRRV Conference was once again held at the International Centre in Telford across 3 days between the 9th and 11th October.

The Conference was another great opportunity to network with colleagues from across the UK, get the latest updates from well respected and industry recognised professionals on many of the new challenges facing local government and an opportunity to see what the private sector have to offer in terms of services that support local government in delivering many of its day to day services.



Carwyn Jones, President commented "The 2018 National Conference was a very well attended and informative conference as always. It was great to network with other colleagues from across the UK and discuss the issues we are all experiencing with so much change in Local Government. Each session was well attended and I have taken a lot of positive ideas back to the office.

I would like to congratulate Excel on their award for excellence in training and also for being highly commended for excellence in enforcement. Being a North Wales practitioner it is great to see a local company have their hard work rightly awarded."

## Association Meeting and Christmas Lunch - Tuesday 4th December

The Associations Christmas meeting takes place from 10.30am on Tuesday 4th December 2018 at the Bod Erw Hotel in St Asaph. The Guest Speaker for the meeting will be the National IRRV's, Deputy Chief Executive Gary Watson who will provide an update on all things revenues and benefits, along with one of the Associations Sponsors, Destin Solutions Ltd who will provide a brief presentation on the latest services and solutions they have to offer to local authorities including how they are working with other local authorities to tackle rates avoidance.



The Christmas lunch is subsidised by the Association and only costs £5 per person. Anyone wishing to attend should email [northandmidwalesirrv@gmail.com](mailto:northandmidwalesirrv@gmail.com) before 5pm on Monday 26th November 2018.

## Date for the Diary: North & Mid Wales IRRV Association Golf Day

Next years event, once again kindly sponsored by Excel Civil Enforcement, will take place at the stunning Porthmadog Golf Club on Friday 19th July 2019. The course is situated in Morfa Bychan, 3 miles away from the harbour town of Porthmadog and offers a golfing experience that all golfers should experience at least once in their lifetime.

Further details on the course can be found at: <http://www.porthmadog-golf-club.co.uk/> The Association will provide further details nearer the time on how to reserve your place.



Sponsored by:



## Success for Excel Civil Enforcement Ltd in IRRV Performance Awards

Excel were thrilled to win the 'Excellence in Staff Development' award at the IRRV 2018 performance awards. They also came highly commended in the 'Excellence in Enforcement' category. Having achieved so much in the past year this award is a testament to their hard work.

Any individuals involved in the practice of taking control of goods working within local authorities, customer-facing staff, back office staff and welfare teams, can benefit from the training Excel offer. When employees receive appropriate training, they see that they are valued as employees, which in turn improves morale and motivation.

*'The team at Excel has a thirst for knowledge and it's great to be part of that, and to be able to offer our accredited training more widely to partner organisations such as local authorities'.*

David Grimes, Head of Training and Development at Excel Civil Enforcement



EXCELLENCE IN  
STAFF DEVELOPMENT

Excel Civil Enforcement Limited

## Wales Conference 2019

We know its early days but your Association would like to hear from colleagues from across the region on what topical subjects or potential speakers you would like to see at next years Annual Welsh Conference that takes place on 20th June 2019 at the Hotel Metropole in Llandrindod Wells.

A great deal of time and effort has to go into organising the Conference and we want to make sure you as delegates get the most out of the day as possible so please get in touch with your suggestions as soon as you can:  
[northandmidwalesirrv@gmail.com](mailto:northandmidwalesirrv@gmail.com)



### Have Your Say!!! Welsh Government Consultation on Exemption for Care Leavers

WG are looking to introduce an exemption for 18-24 year olds leaving care from 1st April 2019 with WG seeking responses to 10 questions as part of their consultation.

Closing Date: 19th December 2018

<https://beta.gov.wales/written-statement-consultation-council-tax-exemptions-care-leavers>



Llywodraeth Cymru  
Welsh Government

### Committal Action Abolished in Wales from 1st April 2019

Mark Drakeford, Cabinet Secretary for Finance announced on the 1st November 2018 that following the recent consultation, whereby WG received 188 from a wide range of stakeholders, proceedings to commit an individual to prison for council tax debt will be abolished from the 1st April 2019.

WG have given their commitment to work with local authorities to monitor implementation of the changes and if necessary consider the introduction of new measures.

<https://gov.wales/about/cabinet/cabinetstatements/2018/removalimprisonnonpayctax/?lang=en>

Sponsored by:



# Aggression and Behaviour that Challenges Workshop

On the 22<sup>nd</sup> of November, 17 delegates from various local authorities and the private sector were in attendance at Conwy Council for the “Aggression and Behaviour that Challenges” training course delivered by Chris Burnard of Oakwood Training. Chris is a retired Operational Firearms Commander, Firearms Tactical Advisor and Weapons Training Instructor, who now works as a Personal Safety trainer for Oakwood.

The course focused on:

- Health and Safety Law and what it means for Personal Safety;
- How to dynamically risk assess everyday situations;
- Dealing with telephone aggression;
- Safety Tips and options for maintaining contact when working alone;
- How an understanding of verbal and non-verbal communication can keep us safer;
- Understanding your own conflict management style;
- Triggers to aggressive behaviour;
- Diffusion and De-Escalation techniques;
- The law around using force to keep yourself and others safe.



Andrew Lewis, Executive Member commented “I’m pleased to say that we have received very positive feedback from all the delegates in attendance. The combination of an informative presentation, a constant dialogue between trainer and audience and dynamic group work made this day a success. “

## Beyond 2020—Vision 2020 and Beyond

### “A Consultation Document to Determine the Institutes Strategy for the next Decade”

The IRRV have released a consultation paper to help shape the future of how the Association delivers its services and supports members through the challenging times that continue to lie ahead in public services.

The consultation paper consists of 19 questions and can be found at <http://irrv.net/homenew/item.php?wid=20&iid=26468&did=0>

Please carefully read this document and respond to the questions and add any other comments to assist in the maintenance and development of the Institute, for the 21st century.

All responses should be submitted to the Deputy Chief Executive, Gary L Watson IRRV (Hons) by the 11 January 2019 at [gary.watson@irrv.org.uk](mailto:gary.watson@irrv.org.uk)



If you have any suggestions for future meetings; have an event/best practice you want to share or would like to contribute to future editions please contact:

Richard Mallon, Executive Member email: [rm@jacobsenforcement.com](mailto:rm@jacobsenforcement.com)

Sponsored by:

