



IRRV Annual Conference - Telford 3rd-5th October

This year's event saw one of the highest attendance of delegates in recent years from across the UK attending the conference over the 3 days. With many topical sessions held across the spectrum of revenues, benefits, rating and valuation delivered by high calibre speakers the sessions certainly provoked debate amongst delegates.

In between sessions the Exhibition Hall gave delegates an opportunity to see what the private sector has on offer to assist local authorities in performing their statutory duties offering innovative ways to support and maximise income for local authorities.

Sue Plumb, North & Mid Wales President "The conference was once again an excellent event with so much hard work behind the scenes from the organisers, sponsors and exhibitors.

The conference is a great opportunity to share good practice with delegates from other authorities and learn about exciting new software developments. The well-attended presentation sessions also successfully covered the diverse portfolio of revenues, benefits, rating and valuation. This is a undoubtedly a must-attend event for professionals in these areas of expertise.

The highlight was the performance awards evening where the well-deserved finalists and winners were congratulated on their innovative initiatives and their hard work "



Exam Success

A massive well done to Claire Flint and Carwyn Jones of Flintshire County Council on passing their IRRV Diploma and to Lyndsey Mabbs also of Flintshire in passing her IRRV Level 3 Certificate.



Building Relationships -

Lancashire and Cheshire IRRV Association

The Annual IRRV Conference was a great opportunity to network with colleagues and fellow Association members from across the country.

A fine example of this were discussions our President, Sue Plumb and Education Officer, Richard Mallon had with Robin Gibbons, Senior Vice President for the Lancashire and Cheshire IRRV Association.

The outcome of these discussions sees both Associations agreeing to open up invites to each others future seminars, events and training. Watch this space...

Dates for the diary

"Supporting low income households and those in financial hardship"	09/11/2017
Deven Ghelani, Policy & Practice followed by Daniel Kelly, Christians Against Poverty — Bod Erw, St Asaph	
Taking Control of Goods — Alyn Lewis & Paul Kelly, Jacobs - Bod Erw, St Asaph	14/11/2017
Christmas Lunch - Guest Speaker "To be announced"	12/12/2017

If you have any suggestions for future meetings; have an event/best practice you want to share or would like to contribute to future editions please contact:

Richard Mallon, Valuation Officer email: rm@jacobsenforcement.com

Committal Training—"Wilful refusal or culpable neglect..."

The Association welcomed Chris Bloodworth from Swift to the glorious surroundings at Conwy Council's HQ for some interactive training on the Committal process for Council Tax and National Non Domestic Rates.

The session was well attended by representatives from across the region with Chris' usual method of delivering such training proving to be a great success amongst those in attendance. One Delegate commented "Very informative course, this will help me greatly with my impending committal work planned" another commented "I have learnt an awful lot today well worth the long journey. Thanks".

Copies of the training material from the day can be found on the Association website by clicking on the link below or visiting:
<http://irrassociations.org.uk/page.php?Aid=5&Waid=29&lid=1663>



IRRV National Association Golf Event—Monday 2nd July 2018

The Association has received an invite to next years IRRV National Associations Golf Event at Maxstroke Golf Club. We can have up to 2 teams entering the competition (each team has 4 players) and these places will be allocated on a "first come, first served" basis.



There is a cost of £30 per player which covers the golf and refreshments although this is subsidised by very generous sponsorship from a number of companies. There are many prizes to be won on the day including President Cup, runners up prizes, best front and back 9, nearest to the pin, longest drive etc. Anyone wishing to take part should email Richard Mallon, Education Officer @ rm@jacobsenforcement.com by Wednesday 25th October 2017.



Meet the North & Mid IRRV Wales Executive: In this edition of our newsletter two more serving members of the Executive, Claire Flint and one of our newest recruits Jonathan England, who will share with you a little bit about themselves and how why they decide to get involved with the IRRV and undertake their IRRV studies.



Jonathan England
Executive Member

I joined Conwy County Borough Council in 2013 as a Modern Apprentice. Prior to joining the local taxation team I worked in varied roles with both the Regulatory and Housing section and later with the European & External Funding Team. From February 2015, I have been working in the Local Taxation department initially as a recovery assistant and more currently as a Non-Domestic Rates assistant.

I am currently self-funding the IRRV technician qualification as I appreciate how valuable it is to be professionally qualified. The skills and technical knowledge I have acquired so far have already greatly assisted me in my current role. I look forward to taking an active role on the North & Mid Wales Executive and hope to encourage other potential students across North Wales to undertake these professional qualifications.

I am mum of two teenage boys and juggle working full time with a busy family life. I have 19 years' experience of working in the Housing Benefit Department. I have been in my current role as the Team Manager of the Systems and Training Team since September 2016. I thoroughly enjoy working in the Housing Benefit Department and the challenges it brings. I successfully completed the IRRV Diploma in the summer, and I am currently preparing to complete the Honours Qualification in June 2018.

Achieving the Diploma and Honours will help me to succeed in my current role and in my future career. I enjoy being a part of the Executive as it gives me the opportunity to talk to other members, share knowledge and good practices.



Claire Flint
Executive Member