

# CLARE ELLIOTT

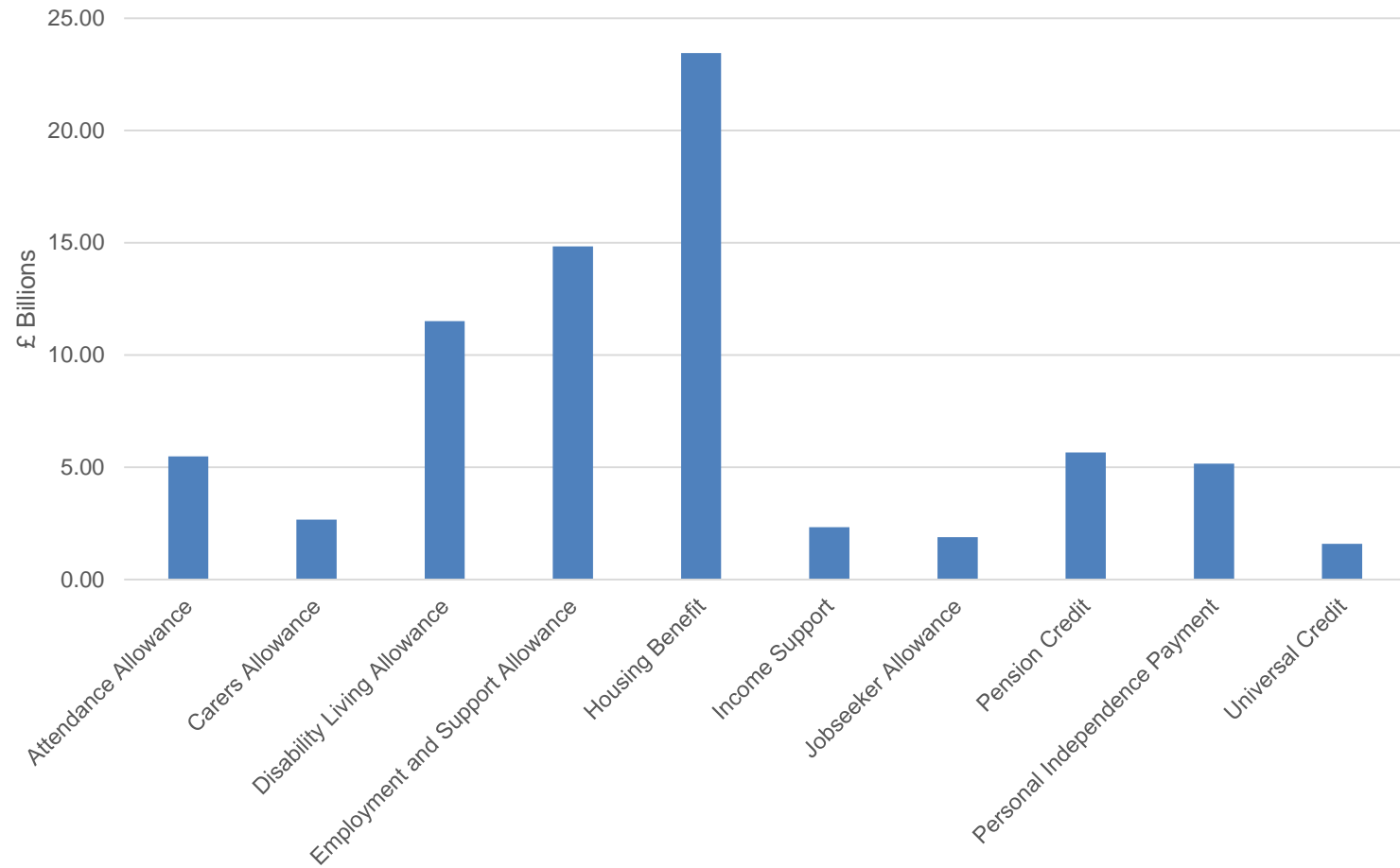
HEAD OF HOUSING DELIVERY DIVISION

DEPARTMENT FOR WORK AND PENSIONS

# HOUSING BENEFIT

An Updated Picture

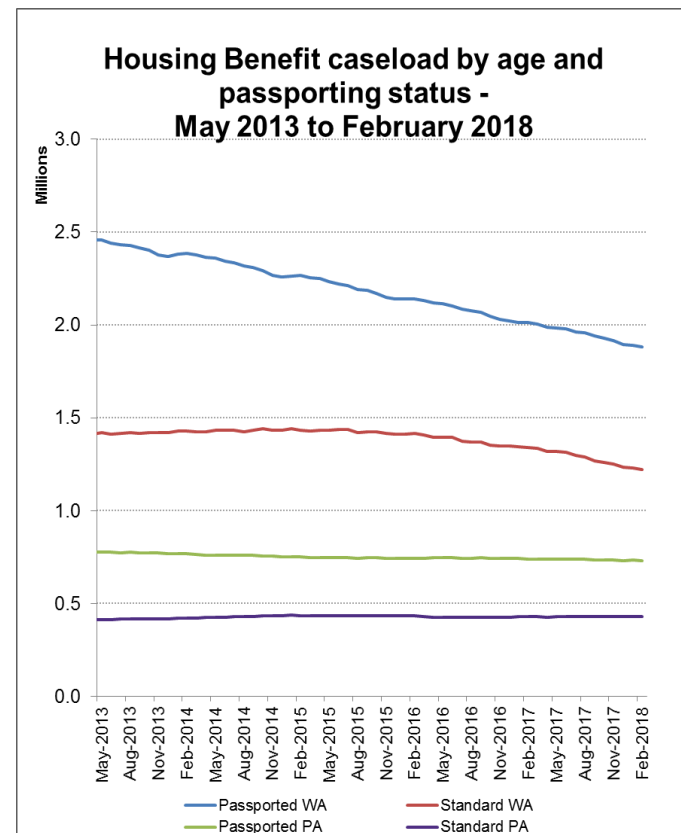
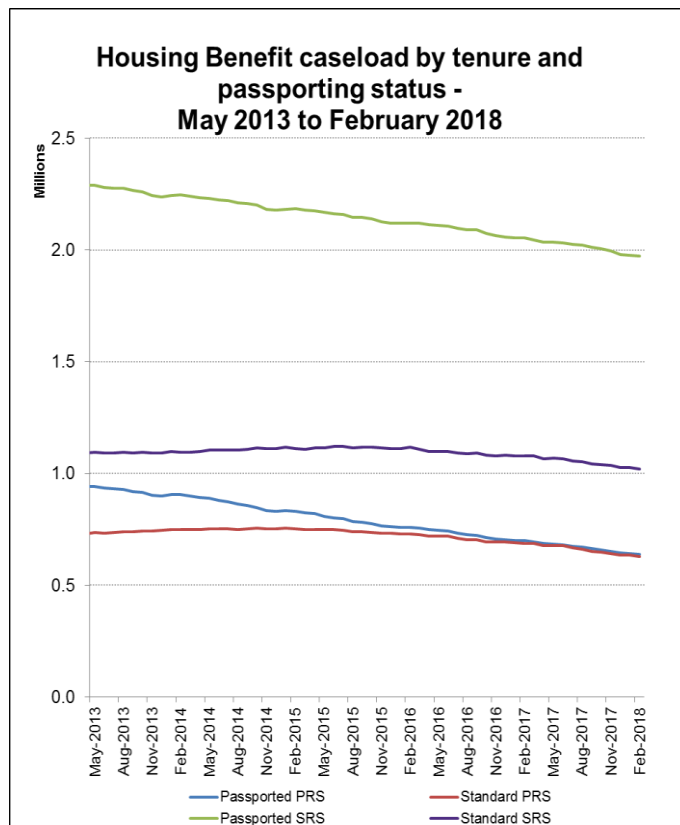
## ■ 2016/2017 DWP BENEFIT SPEND

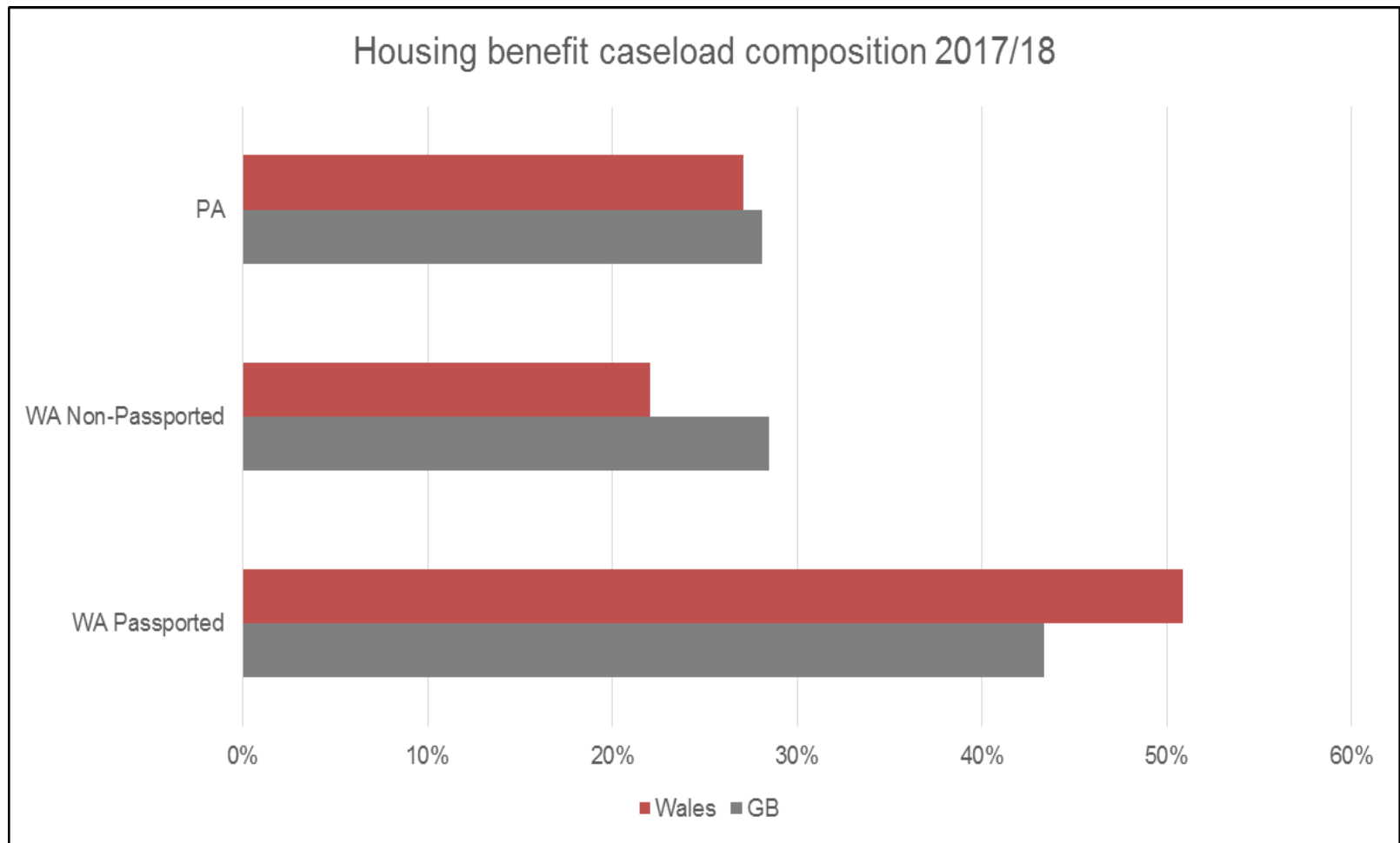


\*Excluding RP (£91.5bn)

# Housing Benefit caseload

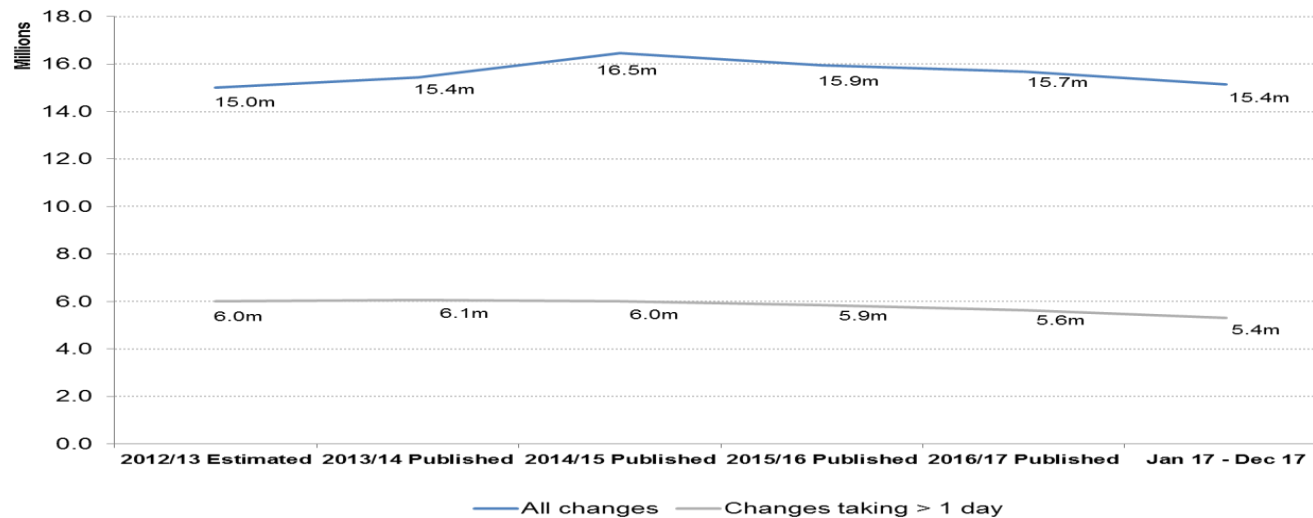
<i>Millions</i>	<b>Feb-2017</b>	<b>Feb-2018</b>	<b>Difference</b>	<b>% difference</b>
<b>Total HB caseload</b>	<b>4.5</b>	<b>4.3</b>	<b>-0.3</b>	<b>-6%</b>
<i>Of which:</i>				
Passported - WA	2.0	1.9	-0.1	-7%
Non-passported - WA	1.3	1.2	-0.1	-9%
Pensioners	1.2	1.2	0.0	0%
PRs	1.4	1.3	-0.1	-9%
SRS	3.1	3.0	-0.1	-4%



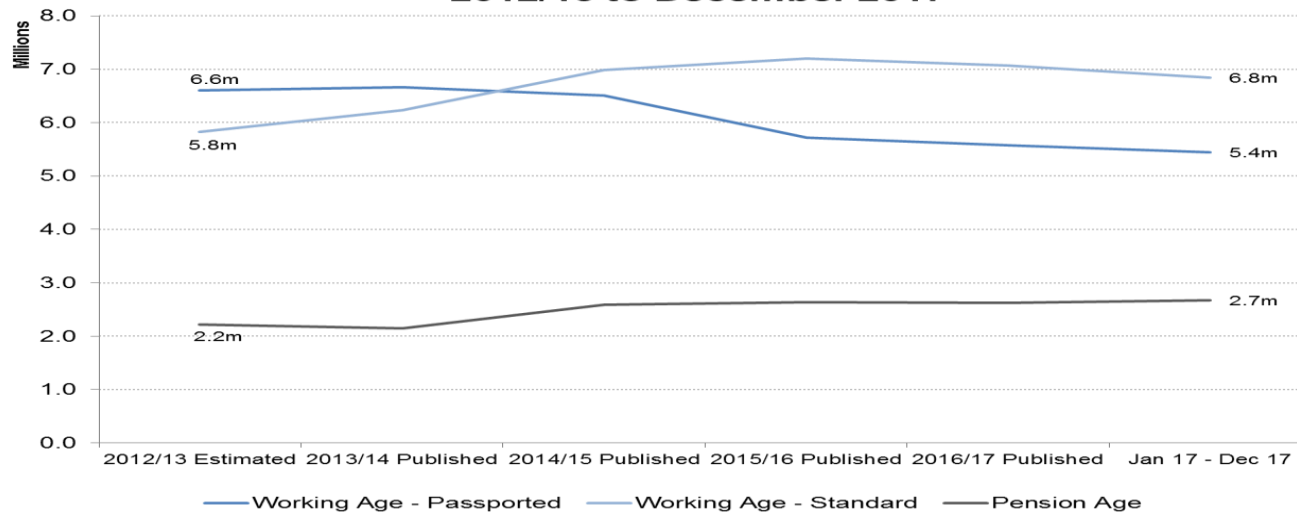


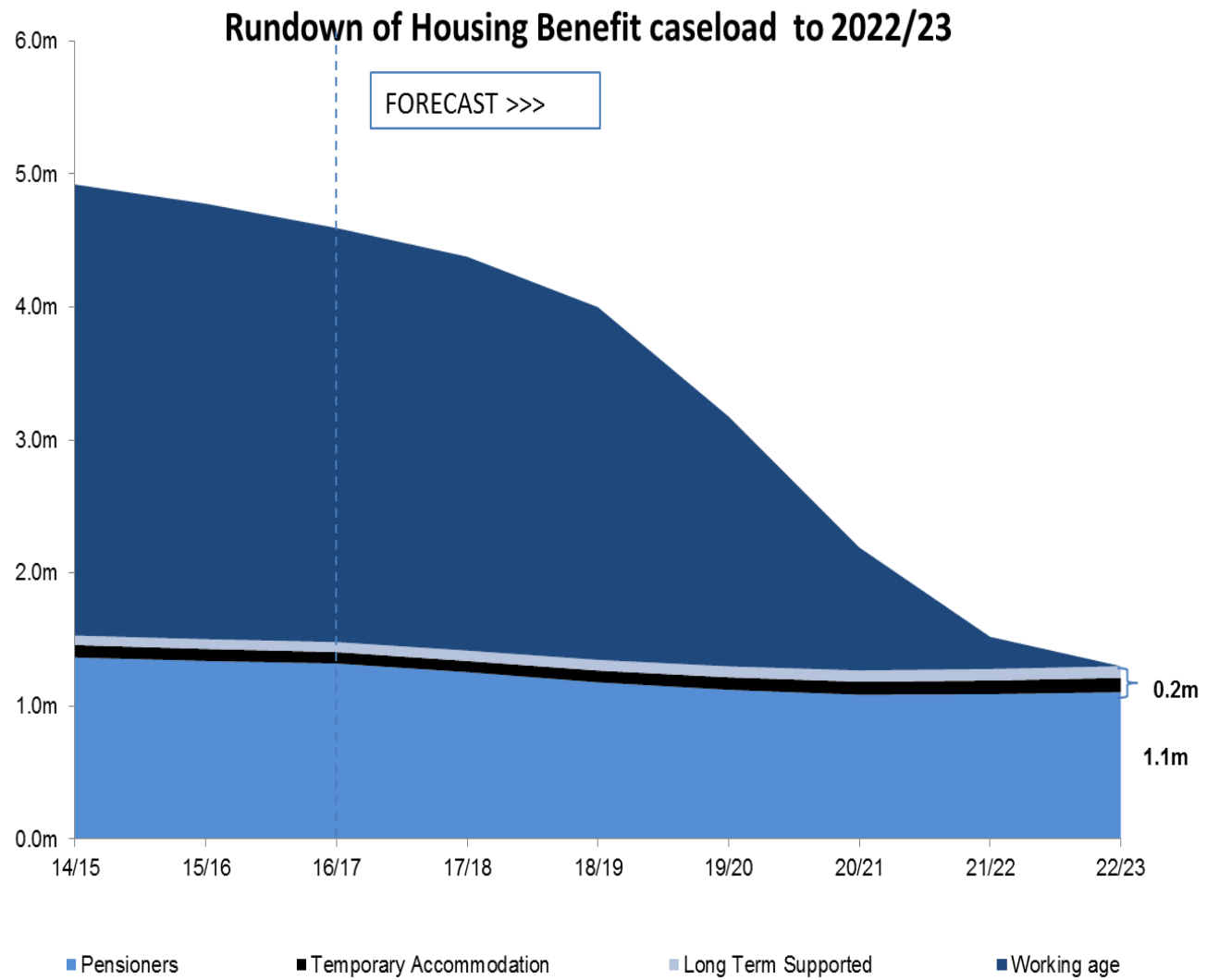
- In 2017/18 Wales had a total caseload of around 230,000.
- Just over half (51%) of the Welsh caseload are working age passported cases. These type of cases only make up 43% of the total GB caseload.

### Number of HB changes processed: 2012/13 to December 2017

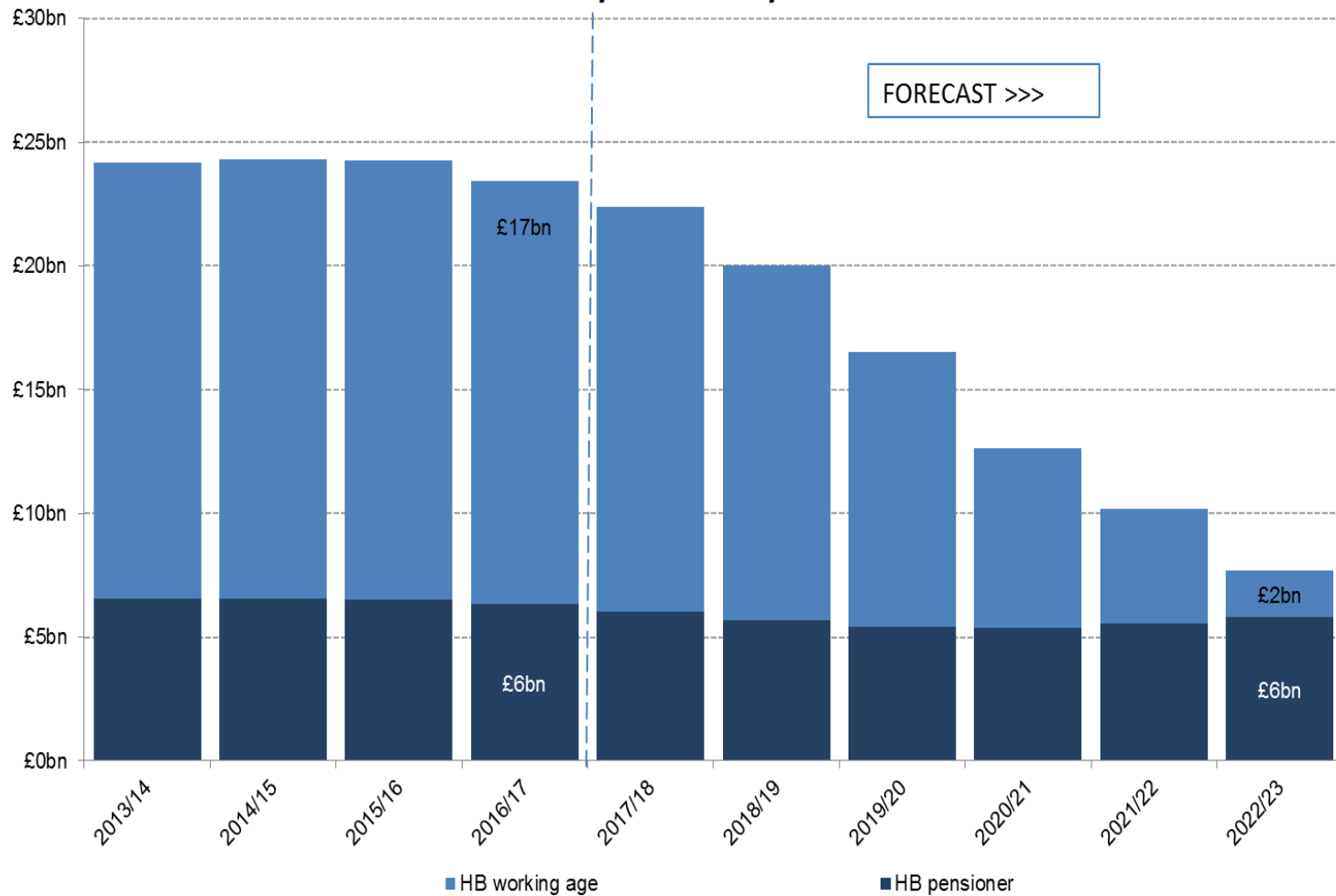


### Number of changes processed by passporting status and age 2012/13 to December 2017





## Housing Benefit rundown - expenditure outturn and forecast 2013/14 to 2022/23





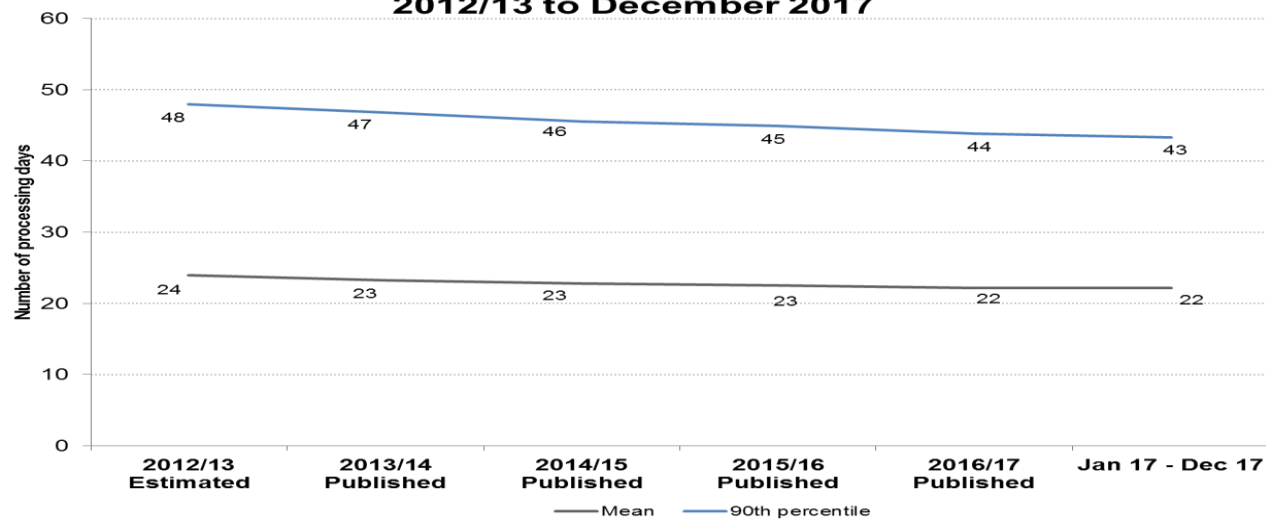
# HOUSING BENEFIT PERFORMANCE

## HDD DRIVERS OF PERFORMANCE

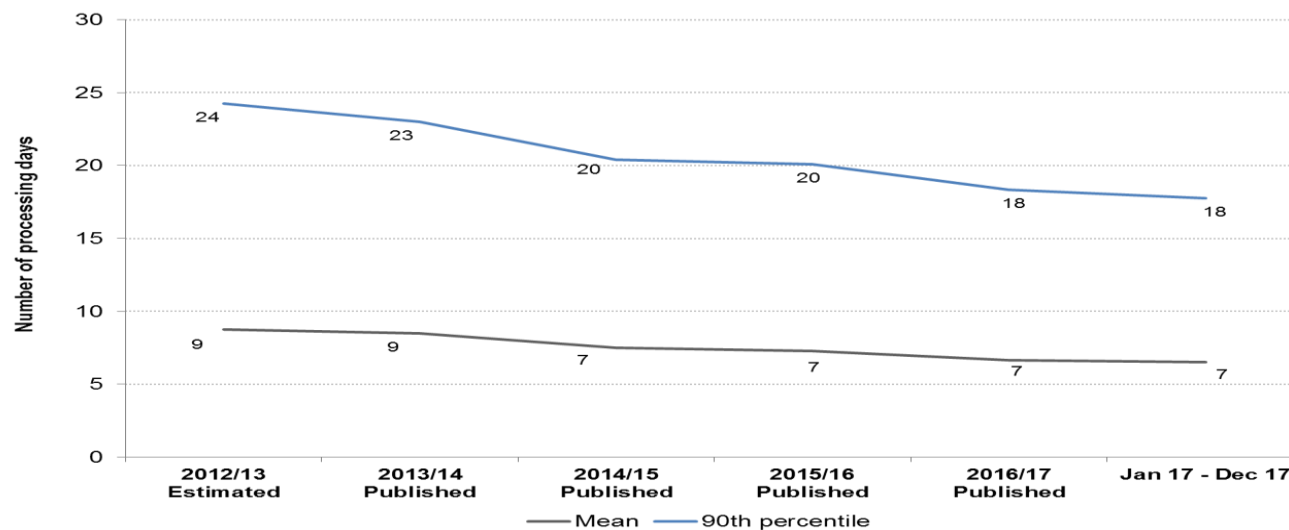
- Speed of Processing
- Measures to tackle Fraud and Error incl.
  - Caseload Management Information
  - Right Benefit Indicator (VEP from April 18)
  - Fraud Referrals
- Debt
- Subsidy

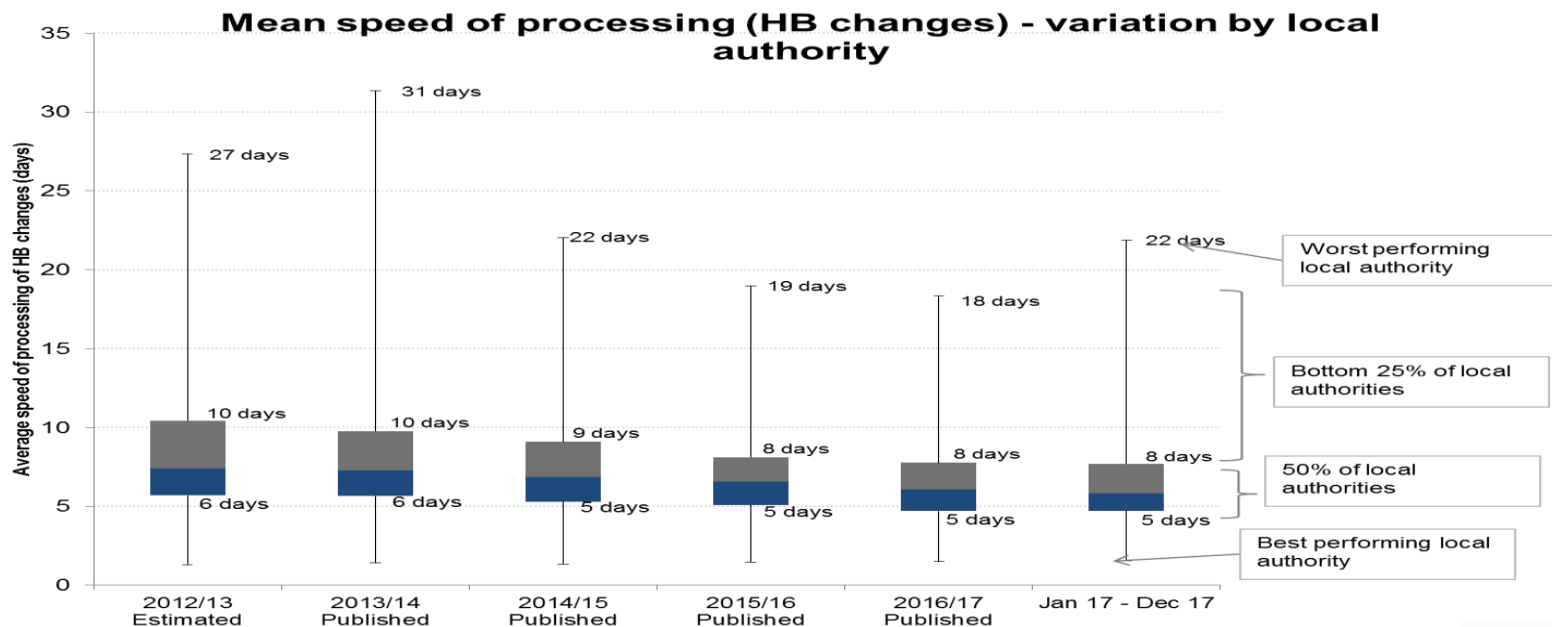
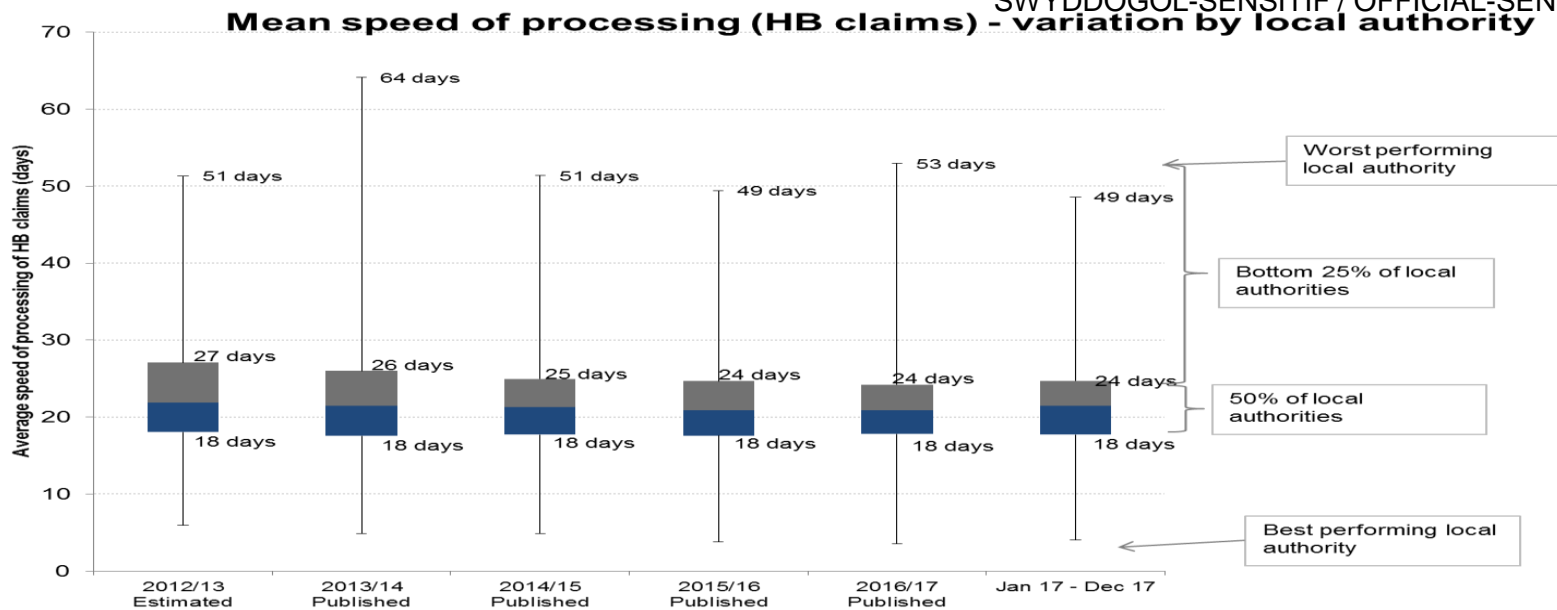
## **SPEED OF PROCESSING**

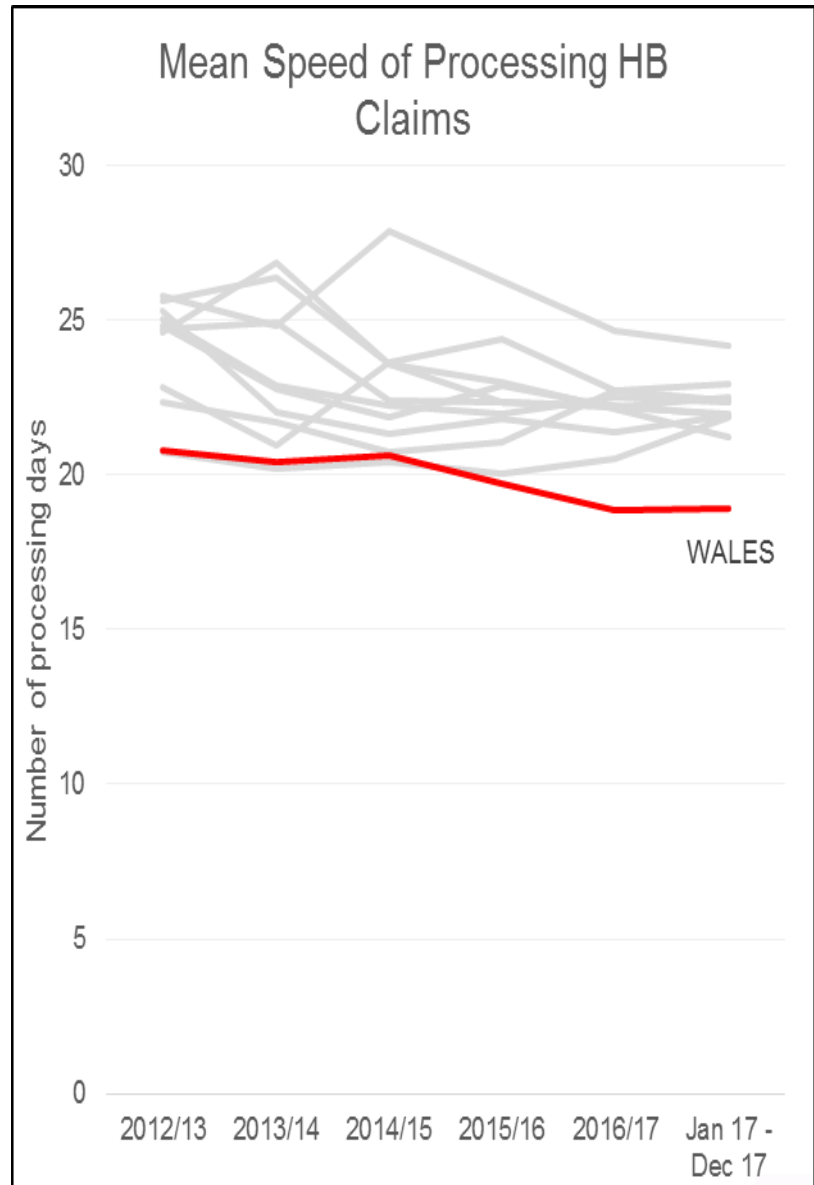
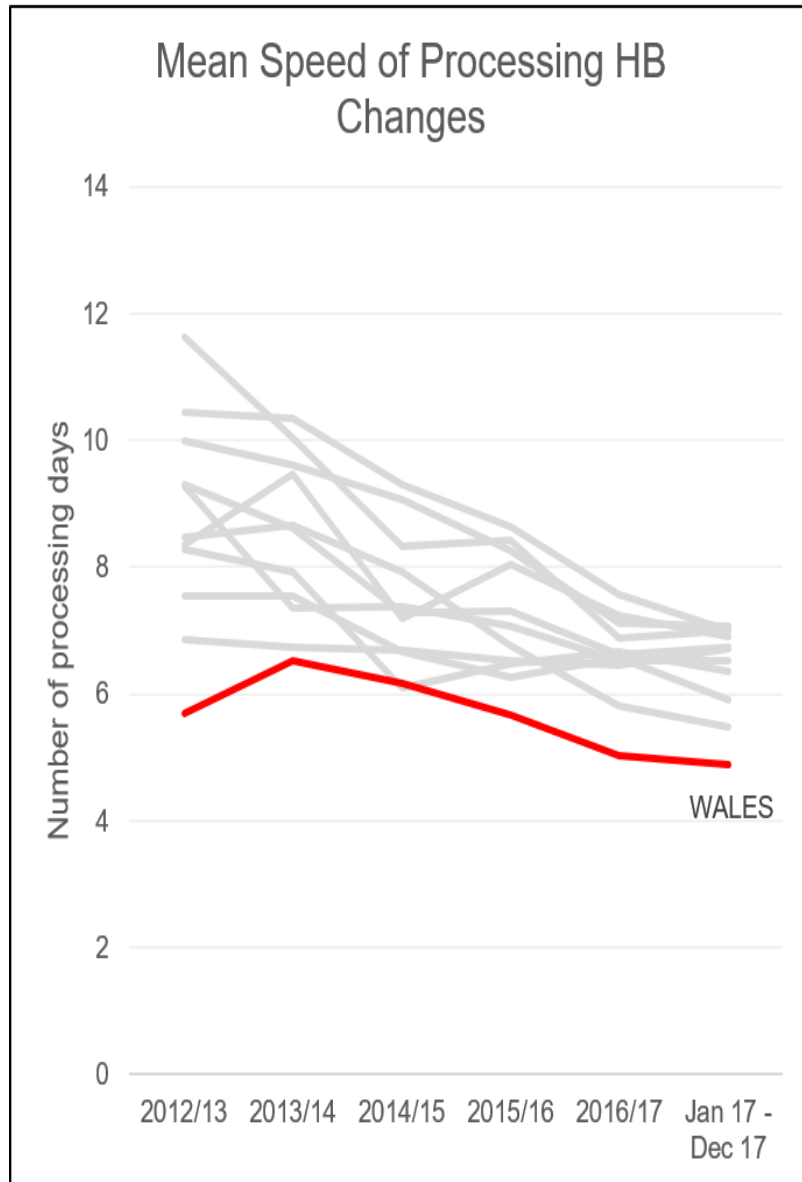
### Speed of processing Housing Benefit claims 2012/13 to December 2017



### Speed of processing Housing Benefit changes - 2012/13 to December 2017

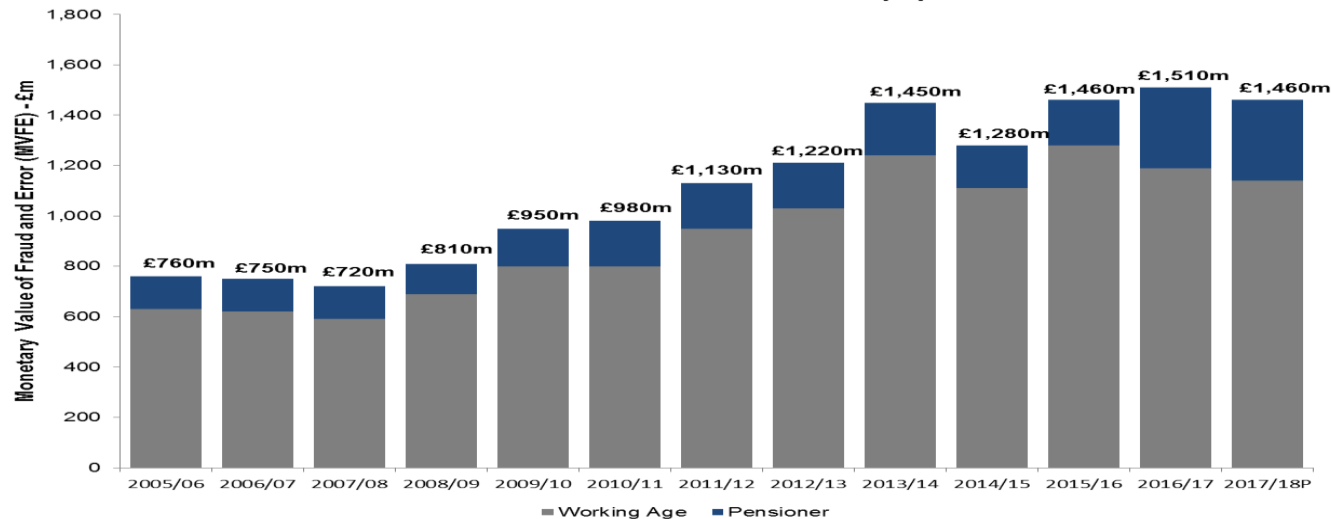




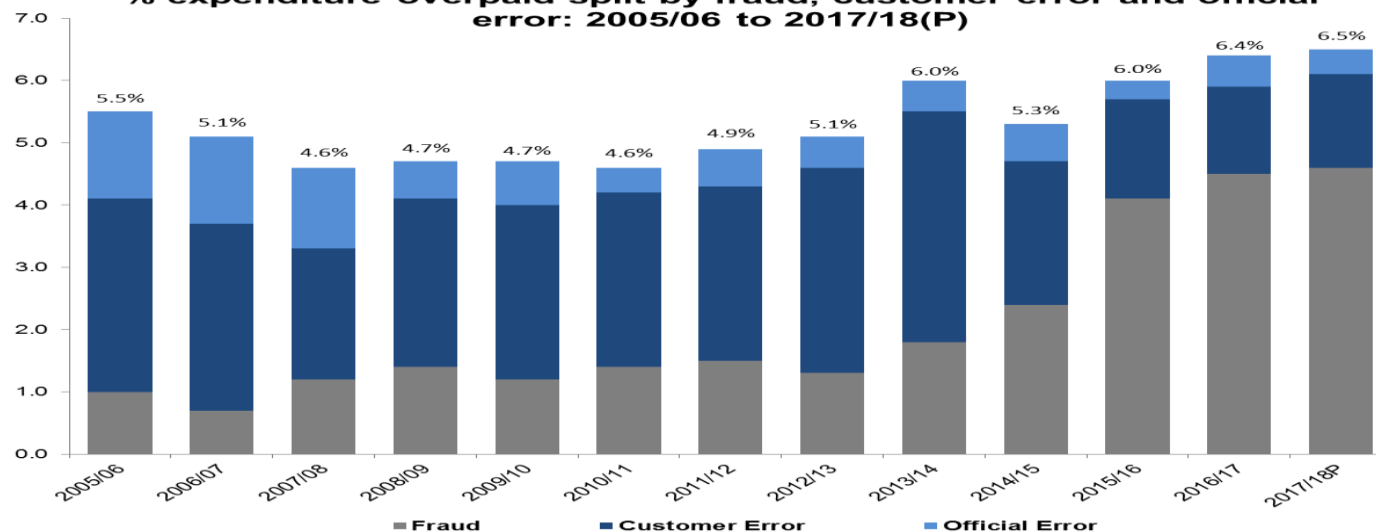


## **FRAUD AND ERROR**

### Housing Benefit MVFE (£m) - split by working age/pensioner, 2005/06 to 2017/18(P)

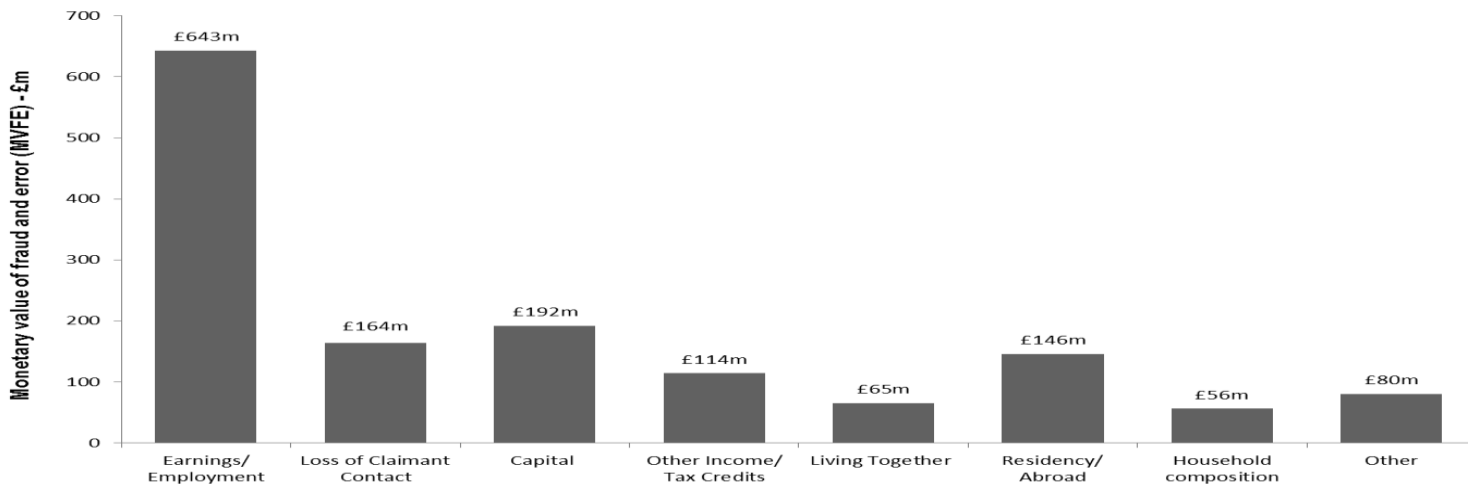


### Housing Benefit MVFE: % expenditure overpaid split by fraud, customer error and official error: 2005/06 to 2017/18(P)

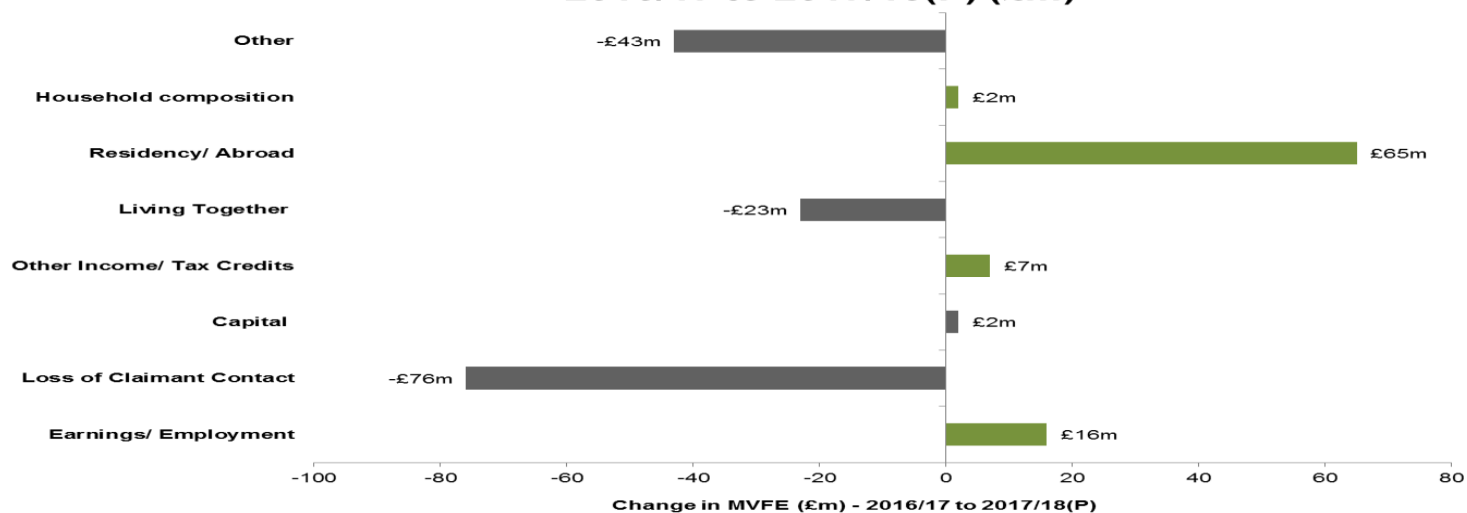




## HB Monetary Value of Fraud and Error (MVFE) by error code 2017/18(P)



## Difference in MVFE estimate for each error code 2016/17 to 2017/18(P) (£m)

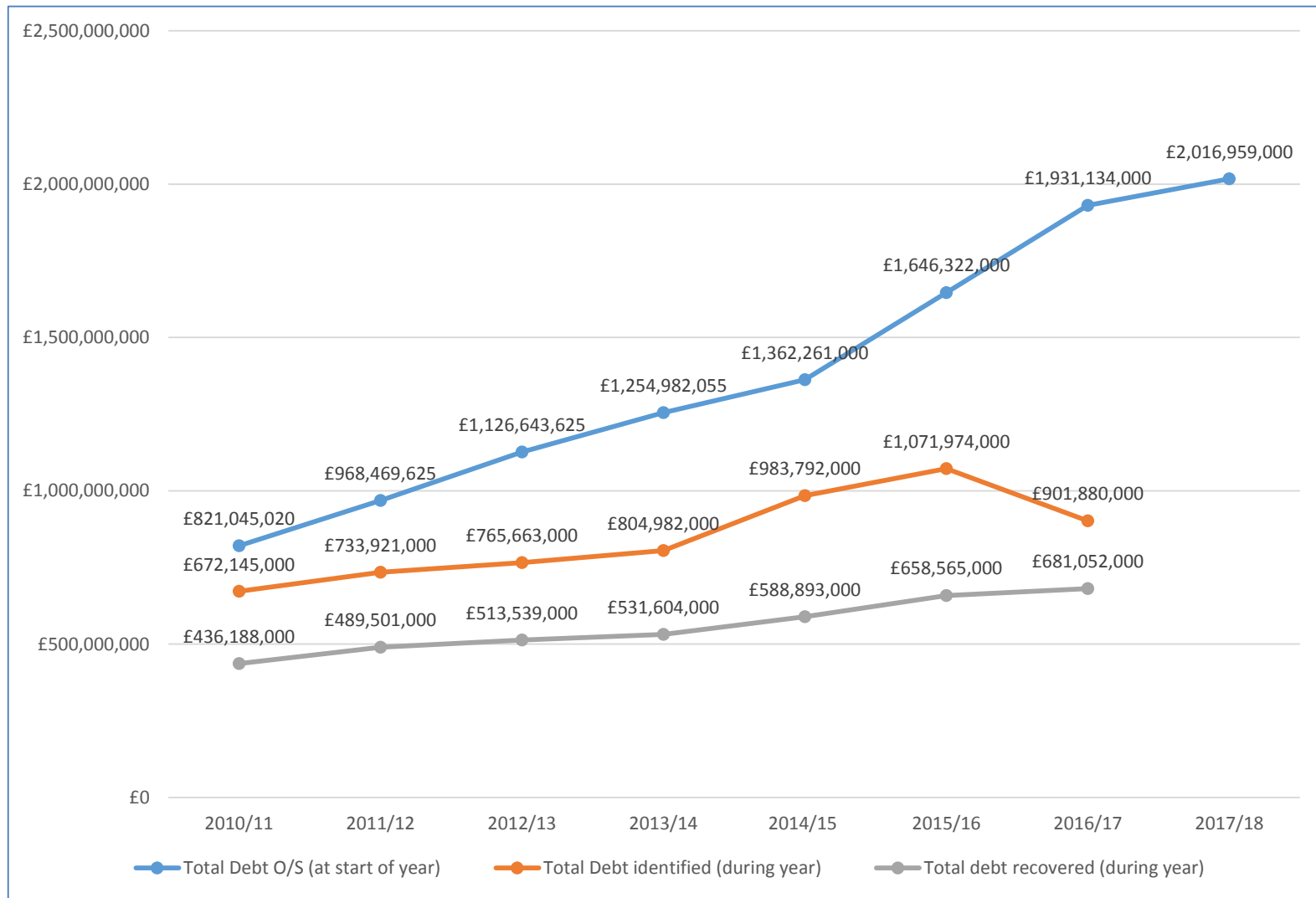


# TACKLING FRAUD & ERROR - INITIATIVES

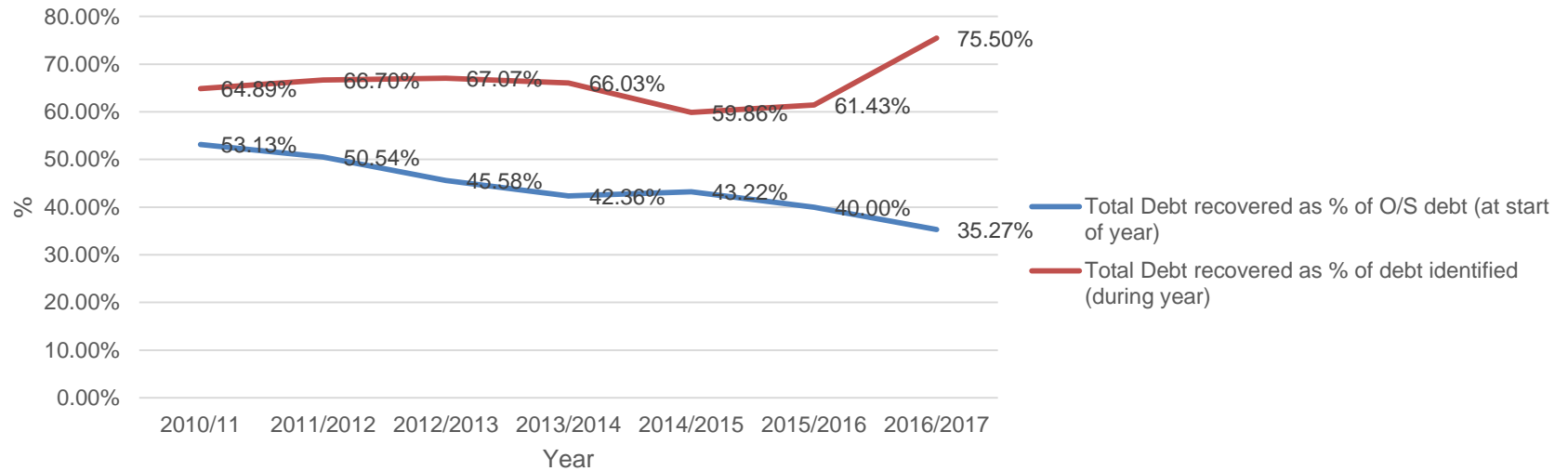
- Verified Earnings and Pensions (formerly known as Wider use of Real Time Information)
- Fraud Referral Management MI
- Data Matching Tool
- Work of HDD Performance Development Team

## DEBT

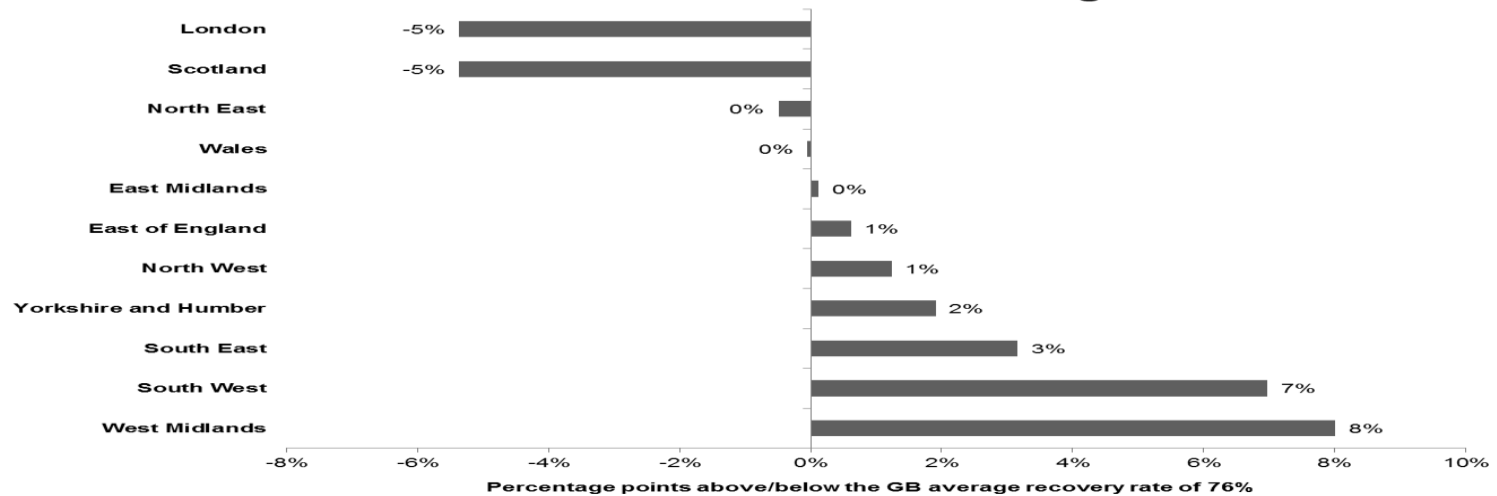
# HB DEBT



## % HB Debt Recovery



## Crude debt recovery rates by region: Percentage points above/below GB average



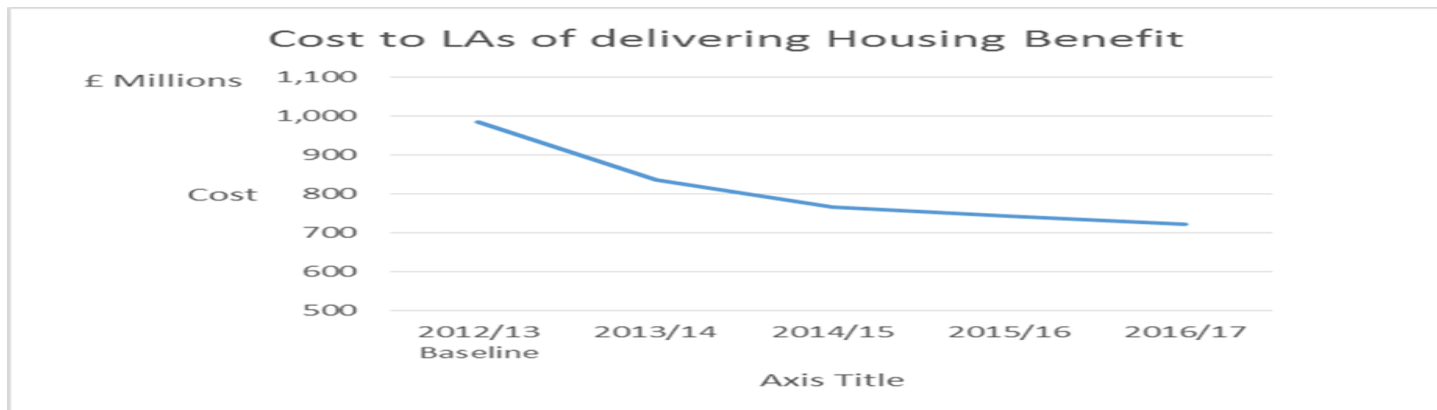
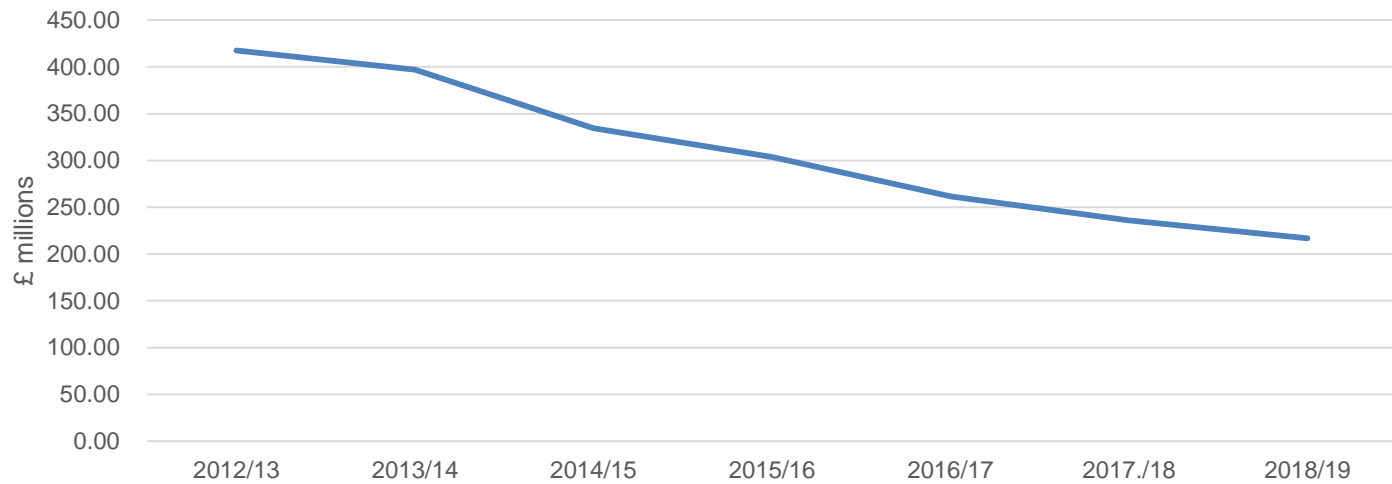
# FUNDING

## FUNDING

	AVAILABLE FUNDING FOR LA's in 2018/19			
				WALES ONLY
ADMIN SUBSIDY		216.81		10.66
DHPs		153		9.34
VERIFIED EARNINGS AND PENSIONS		25		0.85
UNIVERSAL SUPPORT		31.5		0.96
NEW BURDENS		42.9		1.69

**Note – £13.9m UC funding in New Burdens Total**  
**Initial payment for VEP is £20m with a further £5m to follow**

## Housing Benefit Admin Subsidy



Summary of Costs over time						Percentage change 12/13 to 16/17
	2012/13 Baseline	2013/14	2014/15	2015/16	2016/17	
Cost (£)	985,352,000	836,045,430	767,143,435	742,168,852	722,352,886	(27%)
Year on Year		15%	8%	3%	3%	



## NEW BURDENS FUNDING

Measure	Budget Owner	2016/17	2017/18	2018/19
DHP Admin	HDD from 16/17	£13.9m	£10,318,440	£10,577,991
Single Fraud Investigation Service (SFIS)	HDD from 17/18	£1.5m	£1,048,166	£897,117
Assessed Income Period (AIP) Removal	HDD from 17/18	£0.4m	£380,000	£575,000
Limiting Support to Two Children	HDD from 17/18		£1,557,238	£628,800
Reduce Temporary Absence outside GB	HDD	£1.6m	£497,981	£471,194
Migrants Access to Benefits	HDD	£0.5m	£500,000	£500,000
Live Service Closure	Universal Credit			£895,700
Universal Credit – New Burdens	Universal Credit		£12.9m	£13.9m
Benefit Cap - £20k and £23k in London	Ben Cap Project	£14.8m	£9,500,883	£7.93m
Bulk Data Match - Real Time Information (RTI) Data Cleanse.	FED	£4.05m £1.5m	£2.291m £3.2m	
Transition to UC housing payment	UC			£5,818,860
Removal of temporary accommodation from UC	UC			£666,400

# UPDATES

# Universal Credit - Updates

- Temporary Accommodation
- Transition to UC Housing Payment
- Severe Disablement Premium
- Managed Migration
- Supported Accommodation
- Welsh Language UC
- Universal Support
- Pensioners

## Housing Delivery Division - Updates

- Local Council Tax Reduction Scheme
- New Burdens
- SFIS
- LA Funding

# HORIZON SCANNING

## ON THE HORIZON

- Data Sharing Improvements
- HBMS Data Matching Tool
- HB Debt Tracing Service
- Removal of GSI accounts

