Dear Members,

The IRRV Thames Valley Association invites you to join them for their Vulnerability and CTRS Scheme Forum. Please see the agenda below and register your interest with Kath Leonard by email: [kath.leonard@westoxon.gov.uk](mailto:kath.leonard@westoxon.gov.uk)

The day will be hosted by Sarah Kingston, IRRV Thames Valley President, and the Lunch and networking drinks has kindly been sponsored by Excel Civil Enforcement.

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| **TIME** | **DESCRIPTION** | **Speaker** |
| 10:00am | Arrival and coffee | **ALL** |
| 10:15am | Welcome and Introdcutions by IRRV Thames Valley President | **Sarah Kingston** |
| 10:30am | **Vulnerability & Mental Health Awareness Workshop**  **Delivered by David Grimes, Head of Training, Research & Development for Excel Civil Enforcement.**  David has over 25 years of Civil Enforcement Experience, with a proven ability to to design and deliver regulated training. The workshop subject areas are Defining Vulnerability, Common Mental Health problems, Mental Capacity, Procedures and Risk Factors, Enforcement Legal Background and Mental Health Documentation. He will also be discussing bereavement, schizophrenia and suicide.  The workshop is specifically pitched at revenues and benefits professionals who are front line when dealing with vulnerability | **David Grimes** |
| 12:30pm | **Buffet Lunch – Sponsored by Excel Civil Enforcement** | **ALL** |
| 1:30pm | **CTR Schemes**  **Louise Freeth, IRRV National Vice President and Head of Revenues and Benefits at Royal Borough of Windsor and Maidenhead**  The presentation will cover the various different CTR Schemes, the impact on the council and also the what this means for the claimant | **Louise Freeth** |
| 2.00pm | **Ian Savigar, Customer Services Director, Bath & North East Somerset Council**  The presentation will cover income banded schemes and their impact on the Council and the claimant | **Ian Savigar** |
| 2:30pm | **Panelist Q&A Session** | **David Grimes, Louise Freeth, Ian Savigar** |

Sarah Kingston

Thames Valley Association President