East Anglian AGM

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The Future

The Institute's Strategy

"Vision 2020"

- Welfare Reform
 - Housing Benefit
 - Universal Credit



Vision 2020

- Delivering the new strategy
 - Consultation complete
 - Looking forward
- The Council and Committee Structure?
- Modernising education
- What really are the Institute's policies?
- The delivery timetable?



The Challenges Facing the Institute

- An active elected Council
- Growing and maintaining the membership
- The challenge of the market place
 - Financial sustainability
 - Professional involvement
- The changing face of revenues, valuation and benefits
- Creating a new Faculty
- The education and qualification process



Membership and Education are the keys

- Maintaining and growing the membership
 - Encouraging new entrants
 - Retaining existing members
 - Offering more
- Creating an education and qualification process that is fit for purpose
 - A syllabus that is work oriented
 - Educational facilities that are accessible
 - A challenging foundation including apprenticeships
 - A qualification that is respected



Brexit

- The task of disentangling a shocking mess?
- The Institute will remain involved in Europe (and the World)
 - The four governments
 - TEGoVA
 - The IAAO and the Appraisal Institute
- What will Westminster do
 - October 2019 Decision day between now and then
 - A customs union and restricted freedom of movement
 - Northern Ireland continues to be an issue
 - Scrutiny of the negotiations for the new order



Welfare Reform - Housing Benefit

- Managing the contraction
- What is the future of the entitlement of older people?
- Discretionary Housing Payments cannot shore up the scheme
- A significant element in sustaining social and private sector housing
- Specified Accommodation issues
- Local Government has, and continues, to deliver



Welfare Reform - Universal Credit

- Numerous damning reports
- A disaster waiting to happen?
- Blind political faith in a failing policy?
- Time to get real on the housing element before it's too late
- Managed Migration all eyes on Harrogate
- Administrative uncertainty the longer term role of local authorities and involvement of Citizens Advice ?



RATING & VALUATION

Amber Rudd: Universal Credit is just one benefit of being part of UK

Mentally ill universal credit claimant receives less than £6 for month after £312 deducted for sanctions

'This poverty has no prejudice. This is the kind of thing that drives people to homelessness, and to suicide'

DWP blows £200k fighting 7 single mums and disabled people over Universal Credit

EXCLUSIVE: Tory ministers racked up a huge bill defending three cases - which the DWP is pursuing despite losing in the High Court

DWP Universal Credit wait 'must be slashed' after driving tenants to foodbanks



Housing association The Riverside Group joined calls for the five-week wait to be slashed - after 81% of families it quizzed saw 'financial hardship'



Universal Credit Is A Lifeline For Young Homeless People. The Five-Week Wait Is Damaging Their Lives.

As one young person told me "life doesn't stop because you're waiting for your payment", Centrepoint's Abi Gill writes

Universal credit adverts from government 'deliberately misleading', say charities

The Department for Work and Pensions insisted that 80 per cent of claimants surveyed were satisfied with the new arrangements





Operational Reality

- Is it or isn't it?
- Exceptions
- Specified Accommodation
- Sheltered Accommodation
- Citizens Advice funding
- Interaction with the CTR scheme
- Managed migration



Harrogate update

- Pushed back from 1st to 17th July
- 2 LA staff seconded to JC+
- 50-100 customers transferred in first 6 months
- Seeking willing volunteers
- Well known to JC+
- Use persuasion through "leading conversations"
- Redesign process



In Conclusion

- The wider impact of BREXIT
- Local taxation and revenues
 - Council tax
 - Non domestic rate
 - Other sources of revenue
- The uncertainty of welfare reform
 - Universal Credit
 - Residual housing benefit
- The future of the profession in an uncertain world



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